

**UNITED STATES POST OFFICE
PHOENIX, ARIZONA 85026**

DEAR POSTAL CUSTOMER:

The enclosed was found loose in the mails or has been damaged in handling in the Postal Service (whichever is applicable to the enclosure).

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but due to the large volume, occasional damage may occur.

When a Post Office handles in excess of three million pieces of mail daily, it is imperative that mechanical methods be used to maintain production and insure prompt delivery of the mails. It is also an actuality that modern production methods do not permit personal attention to individual pieces of mail. Damage can occur if mail is insecurely enveloped or bulky contents are enclosed. When this occurs and our machinery is jammed, it often causes damage to other mail that was properly prepared.

We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

POSTMASTER

PAT. AUTOMATED

**UNITED STATES POST OFFICE
PHOENIX, ARIZONA 85026**

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Office of Mail Processing

PAT. AUTOMATED PKG. SYSTEMS

Willis J. Hanson
3005 North 39 Street
Phoenix, AZ 85018

JOHN SAMELSON (RUSH & SWEEPSTAKES)

P.O. BOX 8211

ST. PAUL

MN - 55124



"Discover the Classic World of LaSauce Sweepstakes"

Box 82040

St. Paul, MN 55182

**UNITED STATES POSTAL SERVICE
LONG BEACH, CALIFORNIA 90801**

DEAR POSTAL CUSTOMER:

The enclosed was found loose in the mails or has been damaged in handling in the Postal Service (whichever is applicable to the enclosure).

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but due to the large volume, occasional damage may occur.

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**Henry J. DeSimas, Jr.
POSTMASTER**

PAT. AUTOMATED PKG. SYSTEMS

**UNITED STATES POST OFFICE
SALINAS, CA 93901**

AL CUSTOMER:

I was found loose in the mails or has been damaged in handling in the Postal Service (whichever to the enclosure).

Your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but due to the large volume, occasional damage may occur.

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PAT. AUTOMATED PKG. SYSTEMS

Always
PO Box 8298
Joi C, MN
55901

US Postage

Canada Sky Sweepstakes
P.O. Box 82202
St. Paul, Minnesota 55182

ST. PAUL, MN
AUG 23 1983
PM 1

SALINAS, CA
AUG 23 1983
PM 95901



HI-DRI SWEEPSTAKES
P.O. Box 8298
ST. PAUL, MN 55182

**UNITED STATES POST OFFICE
OAKLAND, CALIFORNIA**

DEAR POSTAL CUSTOMER:

This article was received in bad condition or damaged in handling at Oakland, CA.

Please accept our apology for the damage and inconvenience this may have caused you.

Director, Mail Processing

PAT. AUTOMATED PKG. M/S



Crispy White 'N Raisins Cash Reward

P O Box 5452

Minneapolis, MN

55460

UNITED STATES POST OFFICE
SAN DIEGO, CALIFORNIA 92199

UNITED STATES POST OFFICE
San Francisco CA 94119

DEAR POSTAL CUSTOMER:

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Director, Mail Processing.

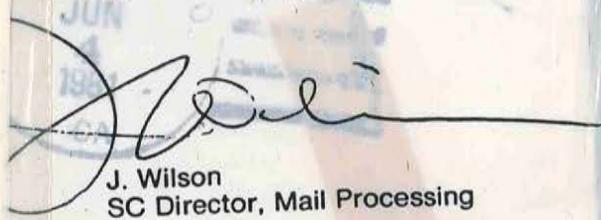
PAT. AUTOMATED PKG. SYSTEMS

has been damaged in handling in the Postal Service. We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but, due to the large volume, occasional damage may occur.

When a Post Office handles in excess of 7 million pieces of mail daily, it is imperative that mechanical methods be used to maintain production and insure prompt delivery of the mails. It is also an actuality that modern production methods do not permit personal attention to individual pieces of mail. Damage can occur if mail is insecurely enveloped or bulky contents are enclosed. When this occurs and our machinery is jammed, it often causes damage to other mail that was properly prepared.

We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

Postmaster/Manager

JUN 1984

J. Wilson
SC Director, Mail Processing

PAT. AUTOMATED PKG. SYSTEMS

Linda Clem
330 Ardendale Dr
Daly City, Calif 94014



HI-DR1® SWEEPSTAKES
P.O. Box 8201
ST Paul, MN 55182



SAN DIEGO, CALIFORNIA 92101
UNITED STATES POST OFFICE

DEAR POSTAL CUSTOMER:

The enclosed was found loose in the mail. The enclosed was damaged in handling in the Postal Service (is applicable to the enclosure).

We realize your mail is in good condition. We will make every effort to properly handle your mail. Large volume mail is handled differently.

Win Hawaii Sweepstakes
P.O. Box 82014
St. Paul, Mn 55182

**UNITED STATES POST OFFICE
VAN NUYS, CA 91409**

DEAR POSTAL CUSTOMER:

The enclosed was found loose in the mails or has been damaged in handling in the Postal Service (whichever is applicable to the enclosure)

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but due to the large volume, occasional damage may occur.

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We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

Miller
1117-A Viola Ave.
Glendale, CA 91202

g
en
un
yle



John Jameson Irish Sweepstakes
P. O. Box 8211
St. Paul, Minnesota 55182



WE CARE

Dear Postal Customer:

We sincerely regret the damage to your mail during handling by the Postal Service. We hope this incident did not inconvenience you. We realize that your mail is important to you and that you have every right to expect it to be delivered in good condition.

Although every effort is made to prevent damage to the mail, occasionally this will occur because of the great volume handled and the rapid processing methods which must be employed to assure the most expeditious distribution possible.

We hope you understand. We assure you that we are constantly striving to improve our processing methods in order that even a rare occurrence may be eliminated.

Please accept our apologies.

Plant Manager
Fort Myers Processing & Distribution Center
Fort Myers, Florida 33913-9998

**UNITED STATES POST OFFICE
ORLANDO, FL 32802**

DEAR POSTAL CUSTOMER:

The enclosed was found loose in the mails or has been damaged in handling in the Postal Service (whichever is applicable to the enclosure).

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but due to the large volume, occasional damage may occur.

When a Post Office handles in excess of one and half million pieces of mail daily, it is imperative that mechanical methods be used to maintain production and insure prompt delivery of the mails. Damage can occur if mail is insecurely enveloped or bulky contents are enclosed. When this occurs and our machinery is jammed, it often causes damage to other mail that was properly prepared.

We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

**UNITED STATES
POSTAL SERVICE
TAMPA**

Dear Postal Customer:

This article was received in
handling at Tampa, FL.

We realize the importance of
and trust that you will accept
inconvenience this has caused.

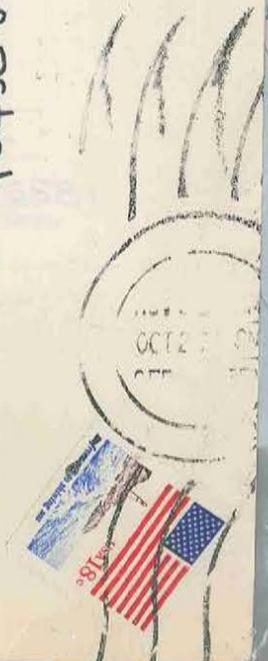
**SC Manager/Postmaster
Tampa, FL 33602**

Postmaster

PAT. AUTOMATED PKG. SYSTEMS

PAT. AUTOMATED

50th Anniversary Sweepstakes,
P.O. Box 8214,
St. Paul, Minn.
55182



St. Cloud, FL 32769



Canada Dry Ginger Ale Sweepstakes
P.O. Box 82201
St. Paul, Minnesota
55182

UNITED STATES POST OFFICE

TAMPA, FL 33630-9998

Damaged Mail

SUBJECT:

UNITED STATES POST OFFICE
ATLANTA, GEORGIA 30304

DEAR POSTAL CUSTOMER:

The enclosed was found loose in the mails or has been damaged in handling in the Postal Service (whichever is applicable to the enclosure).

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but due to the large volume, occasional damage may occur.

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We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

Manager, Distribution
Atlanta, GA 30304

PAT. AUTOMATED PKG. SYSTEMS

St. Paul, Mn. 55182
P.O. Box 82203

Great American Sweepstakes

C. HEWITT
711 RUSSELL ST
LONGBOAT KEY
FL 33548

WIN HAWAII SWEEPSTAKES
P.O. Box 82014
ST PAUL, MN. 55182

While being handled by the

We realize we
are acting
in the
interests
of our
customers

Postmaster/Manager

**United States Postal Service
Chicago, IL 60607**

Dear Postal Customer:

In an increasing number of Postal Facilities, high speed sorting equipment is employed in order to increase the volume of mail that can be processed.

This Facility handles in excess of eight and one half million pieces of mail daily. Occasionally, a piece of mail is damaged during this process. Even though the total volume of mail damaged is quite small, we feel that any customer that experiences damaged mail should also receive an explanation and an apology for the fact that the damage occurred.

We are constantly working to improve our processing methods so that these incidences will be eliminated. You can help us greatly in our efforts if you will continue to properly prepare and address each letter or parcel that you enter into the mailstream.

Please accept our apologies and the assurance that we will attempt to keep these incidents to a minimum.

Postmaster
Chicago Post Office
Chicago, IL 60607

**United States Postal Service
Chicago, IL 60607**

Dear Postal Customer:

In an increasing number of Postal Facilities, high speed sorting equipment is employed in order to increase the volume of mail that can be processed.

This Facility handles in excess of eight and one half million pieces of mail daily. Occasionally, a piece of mail is damaged during this process. Even though the total volume of mail damaged is quite small, we feel that any customer that experiences damaged mail should also receive an explanation and an apology for the fact that the damage occurred.

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Please accept our apologies and the assurance that we will attempt to keep these incidents to a minimum.

Postmaster
Chicago Post Office
Chicago, IL 60607

CLARENCE E. MCGHEE
2119 W. MELROSE
CHICAGO, ILL. 60618



Handwritten address on a strip of paper:
Mr. Clarence E. McGhee
2119 W. Melrose
Chicago, Ill.



Handwritten word: Cruise

Armour Star "Win a Luxury

Sweepstakes

P.O. Box 8299
St. Paul, MN 55182



**MANAGEMENT SECTIONAL CENTER
North Suburban, Illinois 60199**

Dear Postal Customer:

The enclosed was found to be either loose in the mails or damaged as a result of mechanical processing here at this Postal Facility.

We are fully aware that the mail you receive is important to you. Realizing this, each employee at MSC North Suburban is making every effort to expeditiously handle, without damage, each piece of mail with which he is entrusted. Nevertheless, an occasional mishap will occur.

This facility handles in excess of six (6) million pieces of mail daily. It is necessary, therefore, that highly sophisticated mechanical systems be employed by the Postal Service to insure our customers of prompt delivery of their mails. At times, a malfunction will occur, the result of which is a damaged piece of mail.

We are constantly working to improve our processing methods so that these incidents will be eliminated. You can help us greatly in our efforts if you will continue to properly prepare and address each letter or parcel that you enter into the mailstream.

We appreciate your concern and sincerely regret any inconvenience you have experienced.

**Sectional Center Manager
Management Sectional Center
MSC North Suburban, IL 60199**

PAT. AUTOMATED PKG. SYSTEMS

**UNITED STATES POSTAL SERVICE
MANAGEMENT SECTIONAL CENTER
NORTH SUBURBAN, ILLINOIS 60499**

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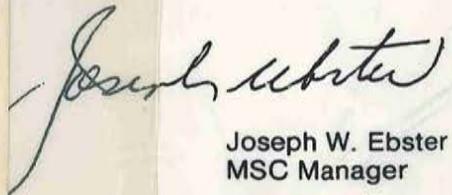
the damage your mail received during Postal Service and hope this incident will not inconvenience you. We realize your mail is important and every right to expect it to be delivered in

is made to prevent damage to the mail, but it may occur because of the great volume of mail and processing methods which must be used to insure the most expeditious distribution possible.

We understand and want to assure you we are working to improve our processing methods in order that the occurrence can be eliminated.

ologies.

Sincerely,



**Joseph W. Ebster
MSC Manager**

PAT. AUTOMATED PKG. SYSTEMS

MID-AMERICA

Fant's Messons Let's Get Cooking
P.O. Box 82077
Sweet Springs, Minn 55182

Michaels
3301 S. 58th Court
Cicero, IL 60650

WIN Hawaii Sweet Springs

P.O. Box 82028 LJ
ST. Paul, MN

55182

SOUTH SUBURBAN, IL
APR 6 PM 1982
604



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**UNITED STATES POSTAL SERVICE
NEW ORLEANS, LA. 70113**

Please accept our apologies. We regret the damage that your mail received during handling in the postal service.

Every effort is made to prevent damage to the mail, but due to the volume handled and mechanization, occasional damage does occur.

We hope you will understand and we want to assure you that we are constantly striving to improve our processing to the extent that even a rare occurrence such as this can be eliminated.

**Paul V. Burke
Postmaster
New Orleans, LA 70113**

PAT. AUTOMATED PKG. SYSTEMS

STATES POST OFFICE

er:

the damage your mail received during postal service, and hope this incident will not inconvenience you. We realize that your mail is damaged and you have every right to expect it to be in better condition.

Every effort to prevent damage to the mail, due to the volume handled and the mass-production process, cannot be employed to assure the fastest service and that some damage will occur.

As you we are constantly striving to improve our methods to the end that even a rare occurrence can be eliminated.

Our apologies.

PAT. AUTOMATED PKG. SYSTEMS

Mrs. Linda S. Edwards
1317 No. Pershing
Wichita, Kans. 67208



50th Anniversary Sweepstakes
P.O. Box # 8214
St. Paul, Minnesota 55182

Wichita Post Office 67208
St. Paul, Minnesota 55182

50th Anniversary Sweepstakes
P.O. Box 8214
St. Paul, Minnesota



UNITED STATES POSTAL SERVICE
NEW ORLEANS, LA 70112

Your mail received during hours of operation. Please accept our apologies.

Every effort will be made to deliver your mail to the addressee.

We are sorry for any inconvenience.

New Orleans Post Office

UNITED STATES POST OFFICE
DETROIT, MI 48233

Dear Postal Customer:

We sincerely regret the damage your mail received during handling by the Postal Service and hope this incident will not seriously inconvenience you. We realize your mail is important to you and you have every right to expect it to be delivered in good condition.

Although every effort is made to prevent damage to the mail, occasionally this will occur because of the great volume handled and the rapid processing methods which must be employed to assure the most expeditious distribution possible.

We hope you understand and want to assure you we are constantly striving to improve our processing methods in order that even a rare occurrence can be eliminated.

Please accept our apologies.

Sincerely



Gene Cole
MSC Manager/Postmaster

Enclosure(s)

**UNITED STATES POSTAL SERVICE
LANSING, MI 48924**

Please accept our apologies. We regret the damage that your mail received during handling in the postal service.

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We hope you will understand and we want to assure you that we are constantly striving to improve our processing to the extent that even a rare occurrence such as this can be eliminated.

Roy J. Murray
MSC Manager/Postmaster

UNITED STATES POST OFFICE
ROYAL OAK, MI 48068

Dear Customer:

We sincerely regret the damage your mail received during handling by the Postal Service and hope this incident will not cause you any inconvenience. We realize that mail is important to you and you have a right to expect it to be delivered in good condition.

Every effort is made to prevent damage to the mail, but occasionally this will occur because of the great volume handled and rapid processing methods which are employed to assure the most efficient distribution possible.

We hope you understand and want to assure you we are constantly striving to improve our processing methods in order that even a rare occurrence can be eliminated.

Please accept our apologies.

Sincerely

James E. Miller

MSC Manager/Postmaster

re(s)

SYSTEMS

DONALD S. BUSZKE
2029 WISEMAN ST
ROSEVILLE MI 48066



CLASSIC SUPER BOWL SWEEPSTAKES

P.O. BOX 82040

ST. PAUL, MINN. 55182



HI-DRIO SWEEPSTAKES
P.O. BOX 8298
ST. PAUL MN

MRS. SHIRLEY BIGNELL
11287 W. JOLLY ROAD
LANSING, MICH. 48910



United States
Postal Service
Flint, MI 48502

Dear Postal Customer:

We sincerely regret the damage your mail received during handling by the Postal Service and hope this incident will not seriously inconvenience you. We realize your mail is important to you and you have every right to expect it to be delivered in good condition.

Although every effort is made to prevent damage to the mail, occasionally this will occur because of the great volume handled and the rapid processing methods which must be employed to assure the most expeditious distribution possible.

We hope you understand and want to assure you we are constantly striving to improve our processing methods in order that even a rare occurrence can be eliminated.

Please accept our apologies.

Sincerely,

William H. Schwartz
MSC Postmaster/Manager

Dear Postal Customer:

We sincerely regret this damage which your mail received during handling in the Postal Service, and we hope this incident will not seriously inconvenience you. We realize your mail is important to you, and you have every right to expect it to be delivered in good condition.

Although we make every effort to prevent damage to the mail, because of the great volume handled and the rapid processing methods and equipment which must be employed to assure the most expeditious distribution possible, occasional damage will occur.

We hope you will understand this and want to assure you that we are constantly striving to improve our processing methods to the end that even a rare occurrence as this can be eliminated.

Please accept our apologies.

Sincerely,

Gene Cole
MSC Manager/Postmaster
Enclosure(s)

14585 Riverside
Livonia, Mi. 48154

Chimere Sorille
P.O. Box 82066
St. Paul, MN 55182



Canada Dry Ginger Ale Sweeter
P.O. Box 8202
St. Paul, Minnesota
55182

**United States Postal Service
St. Paul, MN 55101**

Dear Postal Customer:

In an increasing number of Postal Facilities, high speed sorting equipment is employed in order to increase the volume of mail that can be processed.

This Facility handles in excess of four and one half million pieces of mail daily. Occasionally, a piece of mail is damaged during this process. Even though the total volume of mail damaged is quite small, we feel that any customer who experiences damaged mail should also receive an explanation and an apology for the fact that the damage occurred.

We are constantly working to improve our processing methods so that these incidences will be eliminated. You can help us greatly in our efforts if you will continue to properly prepare and address each letter or parcel that you enter into the mailstream.

Please accept our apologies and the assurance that we will attempt to keep these incidents to a minimum.

M. Bernice Joyce
Postmaster
St. Paul Post Office
St. Paul, MN 55101

**United States Postal Service
St. Paul, MN 55101**

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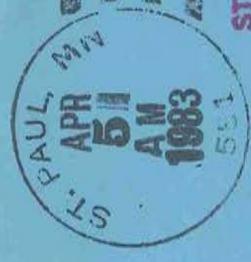
Postmaster
St. Paul Post Office
St. Paul, MN 55101



FRANK J. PICPORA
326 S. SANDIMAS CYN RD #2
SANDIMAS CALIF.

The GREAT Giveaway Sweepstakes

P.O. Box 82203



STAMPS LOST IN
POSTAL SERVICE
POSTAGE O.K.

"Discover the Classic
LaSance Sweeps"

Box 82040

St. Paul, MN.

55182

Postal Service
IN 2510

**United States Postal Service
St. Paul, MN 55101**

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Please accept our apologies and the assurance that we will attempt to keep these incidents to a minimum.

M. Bernice Joyce

Postmaster
St. Paul Post Office
St. Paul, MN 55101



SNOW GOER "GET UP AND GO"

SWEEPSTAKES

PO-Box 8214

ST PAUL, MN 55182

UNITED STATES POST OFFICE

Kansas City, Missouri 64108

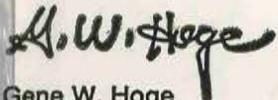
MINNEAPOLIS SECTIONAL CENTER
Minneapolis, Minnesota 55401

Dear Postal Customer:

The enclosed piece of mail was damaged in handling by the Postal Service. We sincerely regret this incident. With the daily volume locally being approximately 4.5 million pieces of mail we must employ mechanization to handle the volume in a timely manner. Our damage rate is very low, but we understand that even one piece is serious especially when it is yours.

We are very sorry and hope you will accept our apology. We will try harder to avoid any such damage in the future.

Sincerely,



Gene W. Hoge
Postmaster

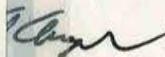
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We are constantly striving to improve our processing methods to insure that an occurrence such as the enclosed can be avoided. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.



Angen
Center
Mail Processing

PAT. AUTOMATED PKG. SYSTEMS

PAT. AUTOMATED PKG. SYSTEMS

PAT. AUTOMATED PKG. SYSTEMS

D. C. HANLON
10610 MASTIN, APT. 1
OVERLAND PARK, KS

enclosure

Director, Ms
Sectional C
El Roy A. A

[Signature]

Sincerely,

experienced
your mail s
eliminated.
to assure t
We are cons

often cause
enclosed. V
can occur i
permit pers
's also an s
maintain pr
mail daily.

When a Po

damage m
mail entrus
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We realize
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Dear Post



Charmie Sewell

P.O. Box 82066

St. Paul, MN 55182

Amada Dry Binge Ale Sweepstakes
P.O. Box 82022
St. Paul, Minnesota 55182

UNITED STATES

**UNITED STATES POSTAL SERVICE
SAINT LOUIS, MISSOURI 63155**

DEAR POSTAL CUSTOMER:

The enclosed mail has been damaged in handling in the Postal Service.

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it, but due to the large volume, occasional damage does occur.

When the Post Office handles in excess of four million pieces of mail daily, it is imperative that mechanical methods be used to maintain production and insure prompt delivery of the mails. Damage can occur if the mail is insecurely enveloped or bulky contents are enclosed. When this occurs and our machinery is jammed, it often causes damage to other mail that was properly prepared.

We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

**CLAUDE I. BAKWELL, POSTMASTER
St. Louis, Missouri**

PAT. AUTOMATED PKG. SYSTEMS



Win Hawaii Sweepstakes
P.O. Box 82014
St. Paul, MN 55182

UNITED STATES POST OFFICE
OMAHA, NEBRASKA 68108

DEAR POSTAL CUSTOMER:

The enclosed has been damaged in handling in the Postal Service.

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but, due to the large volume, occasional damage may occur.

When a Post Office handles in excess of 2½ million pieces of mail daily, it is imperative that mechanical methods be used to maintain production and insure prompt delivery of the mails. It is also a fact that modern production methods do not permit personal attention to individual pieces of mail. Damage can occur if mail is insecurely enveloped or bulky contents are enclosed. When this occurs and our machinery is jammed, it often causes damage to other mail that was properly prepared.

We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

John P. Munnelly
John P. Munnelly
SC Manager/Postmaster

Bobble
for Sheema
Papillon, Wash.
1981

50th Anniversary Souvenir
Box 8214
St Paul, Minnesota
55182

F-458 (2M 10-79)



**UNITED STATES POST OFFICE
ALBUQUERQUE, NM 87101**

**UNITED STATES POST OFFICE
LAS VEGAS, NV 89114**

DEAR POSTAL CUSTOMER:

DEAR POSTAL CUSTOMER:

The enclosed was found loose in the mails or has been damaged in handling in the Postal Service (whichever is applicable to the enclosure).

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but due to the large volume, occasional damage may occur.

When a Post Office handles in excess of three million pieces of mail daily, it is imperative that mechanical methods be used to maintain production and insure prompt delivery of the mails. It is also an actuality that modern production methods do not permit personal attention to individual pieces of mail. Damage can occur if mail is insecurely enveloped or bulky contents are enclosed. When this occurs and our machinery is jammed, it often causes damage to other mail that was properly prepared.

We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

Open from Drawer
305 Rt. 10 Alt. H. #15
San Diego, Nev. 89101

Hi - Mr. Sweepstakes,
P.O. Box 8201
St. Paul, MN 55182



UNITED STATES POST OFFICE
ALBUQUERQUE, NM 87101

DEAR POSTAL CUSTOMER:

The enclosed was found loose in the mail



Armour Star "Win a Luxury Cruise"
Sweepstakes
P.O. Box 8299
St. Paul
MN 55182

1897
ALBUQUERQUE, NM 87120

UNITED STATES POSTAL SERVICE
Wilkes-Barre, Pa. 18701

Dear Postal Customer:

The Postal Service extends its sincere apologies for the condition of your enclosed mail which was damaged during processing.

Periodic damage to mail is caused by equipment of various sizes which create mechanical processing problems. Wilkes-Barre Post Office Engineering staff is applying the latest technology available to eliminate damage to the mail.

You can be assured that our staff is applying the latest technology available to eliminate damage to the mail.

AA

UNITED STATES POSTAL SERVICE
Cleveland, Ohio 44101

City-Mailing Div.
Tour _____

Dear Customer:

The enclosed mail was damaged in postal handling. The mail must be moved mechanically, and occasionally a piece of mail becomes soiled/damaged by handling. We constantly strive to prevent this.

Canada Day
Hunger Hill
Sudbury Stakes
P.O. Box 82201
St. Paul, Minnesota
55182

Learnings
never ends

Dr. Mary
Arroyo



Gillette World
P.O. Box 82168
St. Paul, Minnesota 55182

stakes

DAMAGED IN HANDLING
BY THE POSTAL SERVICE

**UNITED STATES POSTAL SERVICE
PROVIDENCE, RI 02904**

Dear Postal Customer:

The enclosed article was damaged in handling by the Postal Service.

While every effort is made to handle all mail in a safe and secure manner, pieces are sometimes damaged due to machine malfunction.

Please be assured that corrective steps are being taken to minimize such damages, and kindly accept my apology for any inconvenience this may have caused you.

Sincerely,

**Harry Kizirian
MSC Manager-Postmaster
Providence, RI 02904**

UNITED STATES POSTAL SERVICE

UNITED STATES POSTAL SERVICE
PROVIDENCE, RI 02804

logically for any
taken to
state and
by the Postal



MR. & MRS. M. GARANT
45 GODSS STREET
FALL RIVER, MA. 02728

GRUETE WIND SEALS SWEETSTAKES
P.O. Box 874
ST. PAUL, MN.

**UNITED STATES POST OFFICE
AUSTIN, TEXAS 78710-9998**

DEAR POSTAL CUSTOMER:

The enclosed was found loose in the mails or has been damaged in handling in the Postal Service.

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but due to the large volume, occasional damage may occur.

When a Post Office handles in excess of two and a half million pieces of mail daily, it is imperative that mechanical methods be used to maintain production and insure prompt delivery of the mails. Damage can occur if mail is insecurely enveloped or bulky contents are enclosed. When this occurs and our machinery is jammed, it often causes damage to other mail that was properly prepared.

We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

**Wayne D. Rogers
SC Manager, Postmaster**

**NORTH HOUSTON MAIL PROCESSING CENTER
HOUSTON, TX 77315**

Dear Postal Customer:

The enclosed was found loose in the mails or has been damaged in handling in the Postal Service (whichever is applicable to the enclosure).

We realize that your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it, but due to the large volume, occasional damage may occur.

When a Post Office handles in excess of three million pieces of mail daily, it is imperative that automated and mechanical methods be used to maintain production and insure prompt delivery of the mails. It is also an actuality that modern production methods do not permit personal attention to individual pieces of mail. Damage can occur if mail is insecurely enveloped or bulky contents are enclosed. When this occurs and our machinery is jammed, it often causes damage to other mail that was properly prepared.

We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

Sincerely,

Manager
North Houston Mail Processing Center

KRISTINE HARDIN
12002 OAKNER DR
TOMBALL TX 77377-3704

Dates must be selected in chronological order.

Date:

1) 06/02/01

New Dates:

1) 6/3/03

Signature

Kristine Hardin

Dates 2-3 are not 30 days apart.

I elect to discontinue procedures in lieu of my signature (if applicable)

NORTH H

Dear Post
The end
damaged
is applic
We realiz
every righ
condition
property
large vol
When a
pieces
mechar
and in
actual
permi
Dama
bulky
mach
mail
We
met
encl
con
reg

KRISTINE HARDIN
12002 OAKNER DR
TOMBALL, TX 77377-1941



Spirit Incentives
115 NW 2nd Avenue
Fort Lauderdale, FL 33311-9116



**NORTH HOUSTON MAIL PROCESSING CENTER
HOUSTON, TEXAS 77315**

Dear Postal Customer:

The enclosed was found loose in the mails or has been damaged in handling in the Postal Service (whichever is applicable to the enclosure).

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal service makes every effort to properly handle the mail entrusted to it but due to the large volume, occasional damage may occur.

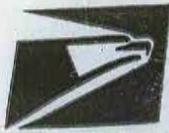
When a Post Office handles in excess of three million pieces of mail daily, it is imperative that automated and mechanical methods be used to maintain production and insure prompt delivery of the mails. It is also an actuality that modern production methods do not permit personal attention to individual pieces of mail. Damage can occur if mail is insecurely enveloped or bulky contents are enclosed. When this occurs and our machinery is jammed, it often causes damage to other mail that was properly prepared.

We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

Sincerely,

Manager
North Houston Mail Processing Center

Enclosure



UNITED STATES POSTAL SERVICE™

PROCESSING AND DISTRIBUTION CENTER
10410 PERRIN BEITEL RD
SAN ANTONIO TX 78284-9103

Dear Postal Customer:

The enclosed was found loose in the mails or has been damaged in handling in the Postal Service.

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it. However, occasional loss or damage may occur.

Our organization handles over 177 billion pieces of mail annually, and depends on mechanical systems to process this large volume. Loss and/or damage can occur if envelopes are not sealed, mail is insecurely enveloped, or envelopes contain bulky enclosures.

The Postal Service is committed to the improvement of our processing methods to minimize occurrences such as the enclosed. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

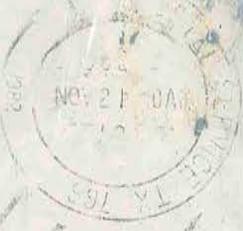
Sincerely,

MANAGER DISTRIBUTION OPERATIONS
San Antonio Processing & Distribution Center

(Bob) Bradford
Director, Mail Processing
Waco, Texas 76701

Owen M. Dewinga
311 Strasney #1003
College Station, TX 77840

ROY CLARK SWEEPSTAKES
P.O. Box 82094
St. Paul, MN. 55182



UNITED STATES POSTAL SERVICE
Dear Postal Customer:
The enclosed letter was found loose in the mails or damaged in handling in the Postal Service.
We realize that your mail is important to you and we every right to expect it to be delivered intact and in condition. The Postal Service does its best to properly handle the mail, but there is an occasional loss or damage to mail.
Our organization handles over 1 billion pieces annually, and depends on automated systems for this large volume. Losses are inevitable, but we are not satisfied unless we can identify and return the envelopes to you as quickly as possible.
The Postal Service is constantly striving to improve its processing methods to ensure that an occurrence like this does not happen again. We appreciate your cooperation and regret the inconvenience.
We are constantly striving to improve our processing methods to ensure that an occurrence like this does not happen again. We appreciate your cooperation and regret the inconvenience.
Sincerely,
F. D. (Bob) Bradford
Director, Mail Processing
Waco, Texas 76701
MANAGER DISTRIBUTION
San Antonio Processing

**UNITED STATES POST OFFICE
MILWAUKEE, WISCONSIN 53203**

DEAR POSTAL CUSTOMER:

The enclosed has been damaged in handling in the Postal Service.

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but, due to the large volume, occasional damage may occur.

When a Post Office handles in excess of 4 million pieces of mail daily, it is imperative that mechanical methods be used to maintain production and insure prompt delivery of the mails. It is also a fact that modern production methods do not permit personal attention to individual pieces of mail. Damage can occur if mail is insecurely enveloped or bulky contents are enclosed. When this occurs and our machinery is jammed, it often causes damage to other mail that was properly prepared.

We are constantly striving to improve our processing methods, to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.



**JAMES D. OSTER
MSC Manager/Postmaster**



James H. Lee

Wm. Lee

P.O. Box 8

St Paul, Minn

2812

STEMS

UNITED STATES POSTAL SERVICE

DEAR POSTAL CUSTOMER:

The enclosed was found loose in the mails or has been damaged in handling in the Postal Service (whichever is applicable to the enclosure).

We realize your mail is important to you and you have every right to expect it to be delivered intact and in good condition. The Postal Service makes every effort to properly handle the mail entrusted to it but due to the large volume, occasional damage may occur.

When a Postal Office handles in excess of three million pieces of mail daily, it is imperative that mechanical methods be used to maintain production and ensure prompt delivery of the mails. It is also an actuality that modern production methods do not permit personal attention to individual pieces of mail. Damage can occur if mail is insecurely enveloped or bulky contents are enclosed. When this occurs and our machinery is jammed, it often causes damage to other mail that was properly prepared.

We are constantly striving to improve our processing methods to assure that an occurrence such as the enclosed can be eliminated. We appreciate your concern over the handling of your mail and sincerely regret the inconvenience you have experienced.

UNITED STATES POSTAL SERVICE
Dear Customer:
The enclosed has been damaged in handling by the Postal

Service. We are fully aware that the mail you receive is important to you. Realizing this, each employee in the Postal Service is making every effort to expeditiously handle, without damage, each piece of mail with which he is entrusted. Nevertheless, an occasional error will occur.

The Postal Service handles approximately (96) billion pieces of mail annually. It is necessary, therefore, that highly sophisticated electrical systems be utilized by the Postal Service to assure your customers prompt delivery of their mail. If a malfunction will occur, the result of which is a delay in the delivery of mail.

We are constantly working to improve our processing methods and the occurrences will be eliminated. You can help us greatly in our efforts if you will continue to properly prepare and address each letter or parcel that you enter into the mail.

We appreciate your cooperation and understanding and regret any inconvenience you have experienced.

Your Postmaster

UNITED STATES POSTAL SERVICE

DEAR POSTAL CUSTOMER:

The enclosed was found loose in the mail and damaged in handling in the Post Office (which ever is applicable to the enclosed).

We realize your mail is important to you and have every right to expect it to be delivered in good condition. The Postal Service makes every effort to properly handle the mail, but due to the large volume of mail that we process, occasional mishaps may occur.

When a Postal Office handles in excess of a million pieces of mail daily, it is not possible to inspect every piece of mail. The Postal Service uses mechanical methods to ensure prompt delivery of the mail each year. It is not possible to inspect every piece of mail.

At times, damage to mail occurs. We are sorry that this happens and we are working to improve our mail handling methods.

NOT DELIVERABLE AS ADDRESSED
UNABLE TO FORWARD
40209



Maecio Estelle Mitchell
5069 Sullivan Boulevard
Virginia Beach, Virginia
23455

Suborg Best Of Both Worlds Sureparker
P.O. Box 82219
St. Paul, Mn. 55182

SGF NORFOLK, VA





WE CARE

Dear Postal Customer:

Please accept our apologies for the damage to your mail received while in our care.

We process over seven million pieces of mail daily and consistently meet our goal of delivering your mail to you as quickly as possible. Occasionally, damage occurs due to equipment failure or human error while we are doing so. We appreciate your understanding and apologize for this occurrence.

If you are aware of any special handling instructions separated from your mailing, please contact our Customer Service Care Center at 1-800-375-8799.

Please use this notice to explain the cause of the damage or problem with your correspondence. If you need assistance in this regard, please contact our Customer Service Care Center at 1-800-375-8799.

We look forward to providing you with the best service in the future.



WE CARE

Dear Postal Customer:

We sincerely regret the damage to your mail during handling by the Postal Service. We hope this incident did not inconvenience you. We realize that your mail is important to you and that you have every right to expect it to be delivered in good condition.

Although every effort is made to prevent damage to the mail, occasionally this will occur because of the great volume handled and the rapid processing methods which must be employed to assure the most expeditious distribution possible.

We hope you understand. We assure you that we are constantly striving to improve our processing methods in order that even a rare occurrence may

UNITED STATES POSTAL SERVICE
FIRST CLASS PERMIT NO. 1000
WASHINGTON, DC 20540

be eliminated.

Please accept our apologies.

Sincerely,

Your Plant Manager
Processing & Distribution

NOT PINECRAFT BR.

Strictly Personal
Addressed Only

UNDENIABLE AS ADDRESSED
NOT PINECRAFT BR.



27417

WE CARE
POSTAL SERVICE
UNITED STATES

Dear Postal Customer:

Please accept our apologies for the damage your mail received while in our care.

We process over seven million pieces of mail daily, and consistently meet our goal of getting your mail to you as quickly as possible. On occasion however, equipment failure or human error may prevent us from doing so. We appreciate your patience when this occurs.

If you are aware of any specific item becoming separated from your mailing, please contact our Customer Service Care Center at (818) 778-1800.

Please use this notice to explain any resulting delay or problem with your correspondents. If you need any assistance in this regard, please call our office.

We look forward to providing you with better service in the future.



**UNITED STATES
POSTAL SERVICE™**

WE CARE

Dear Postal Customer:

We sincerely regret the damage to your mail during handling by the Postal Service. We hope this incident did not inconvenience you. We realize that your mail is important to you and that you have every right to expect it to be delivered in good condition.

Although every effort is made to prevent damage to the mail, occasionally this will occur because of the great volume handled and the rapid processing methods which must be employed to assure the most expeditious distribution possible.

We hope you understand. We assure you that we are constantly striving to improve our processing methods in order that even a rare occurrence may be eliminated.

Please accept our apologies.

Sincerely,

**Your Plant Manager
Processing & Distribution**